



DOORSTEP

keeping you in touch with the Iain Rennie Hospice at Home

SUMMER 2008

Welcome to the latest edition of our newsletter!

Up-to-date news and information about all IRHH events can be found on our website www.irhh.org

Iain Rennie Hospice at Home provides specialist palliative care for patients and families in their own homes across the Chilterns area of Buckinghamshire and Hertfordshire. The service is provided free of charge to patients and is available 24 hours a day, 365 days a year.

EXTRA TIME HELPS IRHH CARE FOR MORE PATIENTS

THE NUMBER OF PATIENTS being referred to the Iain Rennie Hospice at Home has increased by a staggering 17% over the last 5 years whilst the number of nurses we employ has remained largely unchanged. The increased workload has put our skilled and dedicated nursing teams under considerable pressure.

The time has come to give our nurses more time to care. With your help, our Extra Time Appeal aims to raise extra funds to recruit 4 new nurses – one for each of our nursing teams caring for adults across the Chilterns area – giving our nurses extra time to care for more patients 24 hours a day, 7 days a week.

The planned recruitment of 4 new nurses will help to relieve the growing pressure on the nursing teams who already have to manage an expanding caseload, as well as taking part in the overnight, weekend and bank holiday on-call services which are at the heart of the Iain Rennie service.

Director of Nursing, SUE VARVEL, explains: "Iain Rennie Nurses are increasingly the only service available to patients and families out of hours. Choosing to be at home at the end of life is a big decision and is really only a viable option when all of the necessary support services are in place. We are determined to play our part in making this happen."

IRHH Chief Executive MADDIE BLACKBURN adds: "Pressures on the Iain Rennie nursing teams over the last year have been immense and the time has come to recruit extra nurses to help us provide the care that our growing number of patients need."

You can support the Iain Rennie Extra Time Appeal by using the Donate form attached to this newsletter.



The IRHH 2008 Open Gardens programme starts in May, with over 40 gardens across our region for you to visit and enjoy



For more news about these and much much more, pick up a copy of our GETTING INVOLVED magazine which includes our WHAT'S ON guide for the coming months ...



Our 2nd Ladies Only Goodnight Walk takes place on 7th June



IRHH Patron Graham Poil was one of 31 runners who took part in the London Marathon on behalf of IRHH

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Reg. Charity No. 297847

hospice news

MARATHON MONTH FOR MADDIE

A busy start for the new Chief Exec

It has certainly been a busy first few weeks at IRHH. I had a very helpful handover period with Rowena Dean who very ably showed me the ropes and introduced me to a number of people. IRHH Chairman, Steve Cuthbert, all the staff and volunteers have been incredibly supportive and helpful as I try to remember the names of almost 1000 volunteers and staff on my travels around Herts and Bucks. Although there is much for me to learn, I am thoroughly enjoying the job.

I have now met and spent time with all the nursing teams and been out on some accompanied visits with the Wycombe and South Bucks nursing teams. Observing the professionalism of all the nurses and seeing how patients and their families clearly respect their expertise, judgement and compassion is credit to Sue Varvel, Director of Nursing, all the nurses and many others in this wonderful organisation. I am also planning to visit patients with the Dacorum, Ridgeway and Pepper Teams.

Lesley Blencowe has escorted me around all the shops where I had the opportunity to talk to staff and volunteers about their work. The new bookshop in Tring is certainly attracting interest and I was able to purchase some excellent travel books for forthcoming holidays as well as clothing in the other shops!

I have spent time in the offices, learning about the bereavement and family support services, the training provided to staff, and getting to grips with the finances. I have already attended several functions with the fundraising team; most recently the London Marathon, where we cheered our 31 runners along the 26.2 mile course in hail, rain, cold and sunshine.

At the end of March, I attended my first Council meeting and met many of our Trustees. I was honoured and fortunate to

spend some time with our President, Moira Rennie, whose inspiration and vision for this distinguished organisation remains the same as it was two decades ago.

...So to the future. We have our AGM in July, where Esther Rantzen has kindly agreed to speak. I am preparing both our Children's and overall Strategy and have also met with some of our colleagues in Buckinghamshire and West Hertfordshire PCTs, our local Hospices, and attended a couple of the national Palliative Care Strategic meetings, one of which was in the House of Lords.

I shall also be hosting a couple of small receptions in the near future to meet some of the Patrons and Fundraising groups I have not yet had the opportunity to meet.

Thank you everyone for making me so very welcome and I look forward to working with you to ensure that the work of Iain Rennie Hospice at Home goes from strength to strength.

Maddie Blackburn
Chief Executive



Maddie finds a bargain at an IRHH shop!

PETER JAMES

With sadness, we report the death of PETER JAMES, one of our longest-standing supporters, a Vice President, and one of the charity's strongest ambassadors.

Peter, along with his late wife Deborah, was actively involved in the organisation almost from its outset. Peter was very much part of the IRHH family and a terrific friend to many people associated with the charity. His commitment and support had grown and deepened since our nurses had the privilege of caring for Deborah until her death in 2006.



Peter (left) at an IRHH Annual General Meeting

COMINGS & GOINGS

Welcome to: MADDIE BLACKBURN, our new Chief Executive; JOANNE BARTLETT and LAURA UNWIN have joined our South Bucks nursing team; DEBBIE BENNELL and MICHELLE KNIGHT have joined our Wycombe nursing team; DEBBIE TURNER has joined our Ridgeway nursing team; LIZ DURO has joined our Dacorum nursing team; JO NEALE has joined our Community Fundraising team; BEVERLY CLARK has joined our Appeals team.

Goodbye and Thanks to: ROWENA DEAN, Chief Executive; PHIL MOODY, temporary Trusts Fundraiser; LORRAINE DWIGHT, GILLIAN AMBROSE, SUE CROWTHER and JOANNE ROBERTS from our Nursing teams.

Volunteers: We've welcomed 22 new volunteers since January. In the offices we welcome JOHN GIBBONS to our Banking & Finance team; JOHN MATTHEWS to IT Support and LYNN DUMPLETON, our new eBay lister.

Goodbye and many thanks to some of our office volunteers: WARREN PASS, ELSIE GILLAUSSSEYN and MO RICE from our fundraising admin team; PAULINE CHANDLER from Akeman Street.

ANNUAL GENERAL MEETING & ANNUAL REVIEW

All of our supporters are invited to attend the Annual General Meeting at Adams Park, home of Wycombe Wanderers, on Wednesday 9th July.

IRHH Patron ESTHER RANTZEN has kindly agreed to be a guest speaker, and our 2007/08 Annual Review will be available from 9th July.

If you would like more information about the AGM or wish to receive a copy of the Annual Review, please contact Chris Young on 01442 890222, cyoung@irrh.org or complete the Reply Slip attached to this Newsletter.

ROWENA DEAN STEPS DOWN AS IRHH CHIEF EXECUTIVE

ROWENA DEAN marked the conclusion of more than 19 years of service at a special party held in her honour on Thursday 27th March. Staff members past and present, volunteers, supporters, professional colleagues from across the hospice world, family and friends, gathered to thank Rowena for nearly two decades of service which began as a volunteer and ended as the IRHH's first Chief Executive.

IRHH Chairman of Trustees, Steve Cuthbert, thanked Rowena for her outstanding contribution and said, "It was Rowena who changed IRHH from a pioneering organisation with great aspirations into a modern, professionally managed charity, capable of growing and adapting to meet the ever increasing demand for our services."

IRHH President, Moira Rennie, also paid tribute to Rowena's "strength, vision, enthusiasm and charisma which have proved over and over again what an exceptional member of Team Rennie you have been. I do thank you most sincerely for your confidence, enthusiasm and overwhelming commitment to all things Iain Rennie over the past 19 years."

Rowena was presented with a series of leaving gifts including a digital camera, an Iain Rennie Day Bag, a book of messages,

a painting of the IRHH "Gatekeeper" butterfly and a "Round The World Ticket". Guests also enjoyed a spectacular butterfly cake made to mark the occasion.

As a finale, Director of Nursing, Sue Varvel, along with a 6 piece backing band and nursing colleagues dressed in leather jackets, performed a special version of "Leader of the Pack" with Rowena seated on a real Harley Davidson motorbike.



Thank You From Rowena:

Dear Friends

Thank you all so much for the most wonderful leaving party and for the very generous and perfect gifts. I was completely overwhelmed with the whole occasion and very moved by the kind comments from Steve Cuthbert, Moira Rennie and all of you. This is a new era for me and for IRHH and a really positive one. I wish Maddie every success as she takes the organisation from strength to strength.

Thank you all from the bottom of my heart and I will always continue to support IRHH in whatever way I can.

With warm regards

Rowena

nursing insights

FROM CUT GLASS TO FRAGILE LIVES

Mary Allen speaks to **KAREN NEILL**, IRHH's new Children's Support Facilitator



Working in the Harrods Sale isn't usually a prerequisite for working for the **Iain Rennie Hospice at Home**, but the experience will have added to the rounded approach brought to the job by Karen Neill, our new Children's Support Facilitator.

Karen took a short career break from primary school teaching to work in the West End during the January Sale a couple of decades ago and found she enjoyed it so much she stayed on after the sale ended, working as a Sales Consultant in Cut Crystal. Karen had grown up in a teaching environment - her mother was a teacher and she followed suit - but the Harrods experience showed her a different side of life, and taught her a lot about dealing with many different types of people.

"After a while I knew I wanted to get back to working with children, and I worked at a preschool gymnastic club in Kent, before co-owning and managing a preschool nursery, and then I worked at a state nursery in Ealing until my first daughter was born."

Family life meant another break from teaching but Karen used this time to work on a voluntary basis for the Child Bereavement Charity (CBC) in a variety of roles: administration, helping in conference organisation and the production of training videos, and in organising and hosting a support group for newly bereaved parents. Through this she became increasingly interested in bereavement counselling and underwent training to develop her skills further.

"When it was time to return to employment, I started off as a Learning Support Assistant at a local school. The Head Teacher recognised I had other skills to develop and persuaded me to take on the role of Special Educational Needs Co-ordinator, working with children and families with a variety of educational needs resulting from illness or bereavement."

Having decided she'd like to move into a more caring role, Karen responded to IRHH's advertisement for the Children's Support Facilitator post.

"When I read the advertisement I felt that everything that had gone before in my life had been leading to this job." She applied, was successful and started in post last October.

Six months on, Karen is still developing the role. Working with the **Pepper Paediatric Nursing Team**, Karen offers structured play sessions to sick children in their own homes, and pre- and post-bereavement support for siblings of children being nursed by the team.

"This helps the children achieve their maximum potential, and promotes their emotional wellbeing through play. I visit children with a Pepper nurse as part of the nurses' respite service, enabling parents to have much-needed time off."

As part of the **IRHH Family Support Team**, Karen provides activities and opportunities for children or siblings of IRHH patients, and she is exploring new ways of providing one-to-one time for these children who sometimes, understandably, miss out on special time because of the pressures and complications that result from a life-limiting illness in the family.

As well as visiting children in their own homes, Karen uses other venues for providing the support such as:

- **Out for a treat:** Karen might take an older child out for a coffee, providing the child with an opportunity to work through and express their feelings

- **At school:** where appropriate, Karen sometimes arranges to visit a child in the school place
- **In the Pepper Room:** situated above a shop within the IRHH catchment area, the room has recently been refurbished and decorated, and the heating and lighting have been updated. There are now toys and some limited equipment for the children to enjoy

Karen is hoping very much that before long she will acquire a computer for the children.

"Children are so used to using computers now, and it would be such a beneficial resource, enabling them to express themselves through writing or in a creative way through technology" she feels.

"I'm hoping it won't be long before we have our first computer in the Pepper Room - the sockets are ready and waiting!"



Karen's post is supported financially by The Pepper Foundation.



Karen and fellow IRHH nurses Liz Ruff and Jane Clowes train for the Goodnight Walk

THE GOODNIGHT WALK

In June, Karen is joining the IRHH Goodnight Walk. Since taking up her post she has wanted to contribute in some way to the fundraising activities upon which the organisation so heavily relies.

"The fundraising side of the organisation is such a valuable and important part of the organisation - without the funds we would have no jobs" she feels.

"I'm very aware that so many people do so many things - whether it's standing outside Tesco with a collection tin, or organising a charity dinner - and I wanted to do my bit too."

Karen adds "A marathon at this stage is too daunting, but the Goodnight Walk sounded like a good place to start. I've persuaded two friends to join me and am really looking forward to seeing the dawn break in the lovely Chiltern Hills - it should be a night to remember".

To join Karen on the Goodnight Walk, register now at www.goodnightwalk.org.uk or contact our Fundraising Team on 01442 890222.

IRHH CONFERENCE

Choices at the end of life - whose death is it anyway?

This rather confrontational question has been chosen as the title for this year's conference, which takes place in Aston Clinton on 1st October. Open to healthcare professionals in the NHS, private and voluntary sectors, this annual event is now highly-regarded by healthcare professionals across the country. **To register or find out more about this year's conference visit our website www.irhh.org or contact Alison Wallington on 01442 890222, awallington@irhh.org**

shop talk

Around the Shops

Tring
01442 891006

Tring Book Shop
01442 827384

Warners End
01442 260696

Bennettsgate
01442 219000

Princes Risborough
01844 344130

Little Chalfont
01494 549910

Beaconsfield
01494 680789

High Wycombe
01494 463657

Amersham
(Pepper Shop)
01494 725932

ebay
01442 827699

Bring in your treasures for us to sell on behalf of IRHH. We can also list items on ebay for you. Contact us for more information.

The shops also have information about forthcoming events and attractions in the area, so drop by and pick up some leaflets

Can you help?

IRHH is looking for someone with a keen interest and expertise in books who could assist our Retail & Trading department in identifying and pricing up books for sale on eBay. If you think you could help, please contact Lesley Blencowe, lblencowe@irrh.org on 01442 827699.



THE START OF THE SHOP EMPIRE

Continuing our tour of the Iain Rennie shops, this issue of Doorstep focuses on the shops in Tring

Trading on behalf of IRHH began in the shape of a market stall run by Peggy Bainbridge.

In 1992 Peggy used her not inconsiderable persuasive powers to encourage Rowena Dean to open a shop in Tring High Street, and with the help of a generous local landlord, the first IRHH Shop was opened. The shop was small, and when the adjoining property became available, a volunteer effected the fall of "the Great Wall of Tring" and the shop as we know it today was born.

Under the management of Sarah Ferri and later Marian Hendin, the shop has gone from strength to strength and is well known in the town as the best place to look for that special outfit or quirky piece of kitchen equipment. In fact the shop has become known as "The Harrods of Tring".

A second shop in Tring was opened five years ago and in 2007 it became the Iain Rennie Bookshop. In a very short time the Bookshop has become a huge success story, stocking every type of book imaginable, from the latest blockbuster to travel and cookery books.



Recently, whilst on duty on a Saturday morning, one of our newer volunteers, Margaret, had this tale to tell: "A gentleman came in asking for a pair of cufflinks, closely followed by two more, all with the same request. It transpired that all three customers were attending a wedding at the local church, were all wearing hired outfits and had not realised that

cufflinks were required. So it became a case of "super Hospice shop to the rescue". The third gentleman left the shop, only to return a little later to confess he had left his wedding tie at home. Once more we were able to supply the goods and he declared our tie to be much nicer than the one he had left at home."

The moral of this story is: Check what you are hiring, but most importantly, **REMEMBER THAT YOUR LOCAL HOSPICE SHOP IS THERE TO SAVE THE DAY!**

It is with deep sadness that we report the death of JO CHAMBERLAIN, who was one of the first volunteers in our Tring shop and who gave many years of loyal service to IRHH. She will be sadly missed by all her friends and colleagues at Iain Rennie.

We are delighted and grateful that the Game Club of Aston Clinton has made a substantial contribution towards the purchase of our new vans. Look out for more news and pictures in the next edition of Doorstep.

BUGS AND BUTTERFLIES

Thursday 3rd April was the date for Bugs and Butterflies, a morning of fun activities for children of all ages.

Local children brought along models and pictures they had made at home, or produced a work of art on the day. Prizes, which had been sponsored by local businesses, were awarded to the best examples in each age group. There were competitions to enter and bugs to count. Drinks and fairy cakes were available as well as a great range of toys, clothes and books supplied by the Tring shop.

Rennie Bear was delighted to be invited along and is pictured holding the overall winning entry in the Bugs and Butterflies competition.

We would like to give special thanks to Evelyn Smith and her group of students from Tring School who helped in lots of ways to make the day a success.



Andy and the Bag Ladies

ANDY WORBOYS of the **Official Wycombe Wanderers Supporters Association**, who works in the textile business, has been collecting samples, end of lines and remnants of fabric which are being made into "Rennie Day Bags" by a dedicated team of volunteers affectionately known as 'The Bag Ladies'. The multipurpose fabric bags are fully lined, lightweight, reversible and provide a stronger and environmentally friendly alternative to plastic carrier bags. The bags are sold in all IRHH shops at just £2 each

Demand is currently outstripping supply so more sewing volunteers are welcome to join the team. Please contact Rozina Ahmad (rahmad@irrh.org) if you'd like to become a Bag Lady!



The Bag Ladies with Andy Worboys

eBay volunteer bidding for award

14 year old GEORGE LUCAS from **Aston Clinton** has been helping our Retail & Trading team turn unwanted bric-a-brac into serious cash by spending an hour a week listing anything from books to china on our eBay shop. George, who attends Aylesbury Grammar School, is working towards his Duke of Edinburgh Bronze Award, and is pleased to be part of our team: "One of our neighbours was cared for by the Iain Rennie nurses last year and I know that the money raised is going to a really good cause."

volunteer focus

SUPPORT WHEN IT'S NEEDED MOST

How did you first become involved with IRHH?

I first came into contact with the IRHH service when they helped care for my wife Janet, who died some two and a half years ago. The Hospice did offer me bereavement support after her death but it was too soon for me – I just felt emotionally numb. However some nine months later the grief hit me and it was then that I contacted IRHH and arranged to see a member of the Family Support Team, which did help me greatly.

You are now a Bereavement Visitor – tell me about the training for this?

Some time later I applied to undertake IRHH's Bereavement Visitor training course. Ten of us were selected and we were certainly put through our paces! The course was very professionally delivered and included some interesting outside speakers.

The first half of the training was about Bereavement, Loss and Grief - what they are all about and how they affect different people in so many different ways. I was the only male attending and I learnt that men grieve quite differently to women and that men often find it hard to talk about their feelings. This certainly mirrored my own experiences.

What else did you learn from the training?

We learnt about the importance of the whole family and to recognise that there are a whole range of emotional bonds, so it is important to recognise that grief will strike different members of that family in many different ways.

The second half of the course related to the skills needed to support individuals at this difficult time. It was tough to realise that we can't actually 'make things better'; our role is purely to be alongside. The IRHH model of family support is based upon a 'Person Centred Approach' and in order to put the person we are supporting at the centre, we have to let them lead the discussion where they, not we, want to go. This necessitates in-depth and skilled listening. I found this very difficult initially!

And what is your role in the team now?

I have formally begun my role as an IRHH Bereavement Visitor within the Family Support Team and am currently working within a Social Support Group held in Princes Risborough. We meet monthly to share experiences and to give friendly but skilled support. Those who attend seem to get much help from each other as well as from the Bereavement Team. It is very important that the group provides a safe place for people to talk freely about their thoughts and feelings.

Do you find the role rewarding?

I am finding my new role very rewarding. I come away tired but also invigorated and have met some very special people. The training has really helped me but I know that my learning will be an on-going process and will never really end. Indeed part of the role is to attend regular supervision and educational sessions.

Using some of my own experience and the training provided by IRHH in supporting others, I feel able to give something back to the Iain Rennie Hospice at Home.



Volunteer Bereavement Visitor ROBERT HUTTON talks to Mary Wiles

• A new 8/10 week course for **Volunteer Bereavement Visitors** is being planned to start at the end of September. Bereavement Visitors offer bereavement support to families through one to one support or attendance at regular social support groups. This role does not involve counselling clients but supporting them. The interview process will start in the summer so if you are interested in finding out more please contact us.

CURRENT VACANCIES

Be part of the Iain Rennie team

• IRHH is working in partnership with Grove House in St Albans to recruit and train a new team of **Home Volunteers** to offer support to patients and their families throughout Dacorum, including Hemel Hempstead, Berkhamsted, Tring and the surrounding villages. Home Volunteers visit patients in their own homes to offer friendship and support. They may take patients on short visits, accompany them to hospital visits and help with small tasks such as collecting prescriptions.

• We are also looking for **Volunteer Complementary Therapists** for our nursing teams based in Bucks. Volunteers should be qualified in Aromatherapy or Reflexology to provide a holistic approach to our patients and their carers. Volunteers will need to be available to provide a minimum of 2 treatments per week and attend a monthly nursing team meeting. Our Complementary Therapy Volunteers work as part of our nursing teams in our patients homes.

• **Calling all enthusiastic sewing machinists!** Our Retail and Trading team is looking for additional volunteers who would be happy to work from home sewing our Iain Rennie Day Bags – all made from donated material. Help us to make plastic bags a thing of the past!

• We are looking for a volunteer **Banking & Clerical Assistant** for Tuesday or Wednesday mornings at our Tring office to prepare funds for banking, and take often large quantities of coins to the bank. This role will not be suitable for a volunteer with a back problem! Basic Excel skills would be required as funds are recorded on a spreadsheet.

• We urgently need **Volunteer MEU Drivers** who would be prepared to tow our Mobile Exhibition Unit (using their own vehicle equipped with a tow bar) to locations across the Chilterns, set up the Unit and return to collect it later.

• Would you like to meet people, make new friends and have fun? You could really help us by volunteering in one of our shops for just a couple of hours a week (or more if you can!). We urgently need **Volunteer Shop Assistants** for our shops in Amersham, High Wycombe, Tring and Warners End.

If you have some time to spare and would like to join our team of volunteers please contact Rozina Ahmad, rahmad@irhh.org, 01494 877200 for an informal chat.

VOLUNTEERS' OUTING 2008

Come fly with us

As a thank you to all our volunteers we organise an annual outing during



Volunteers' Week. This year's outing will be on Wednesday 4th June, when we will be going to London, including an optional flight on the London Eye. Any volunteers who do not visit our shops or offices on a regular basis please contact Rozina Ahmad, Voluntary Services Manager, on 01494 877200, email rahmad@irhh.org for further information.

Jigsaw

"I found the whole afternoon useful. Thank you, very informative!" ...



... was a comment from one of the attendees of our last Jigsaw Information Session. If you are interested in finding out more about the work of IRHH, or would like to refresh your knowledge, a warm invitation is extended to all volunteers, staff and supporters to come along to one of our sessions. You will hear about all aspects of our service including nursing, volunteers, retail & trading and fundraising, and have the chance to meet staff, volunteers and supporters from across the hospice. Our next sessions are:

• **Thursday 19th June, Red Cross Hall, Tring, 10am to 12.30pm**
• **Thursday 16th October, Chalfont St Peter Community Centre, 1.30pm to 4pm**

Please contact Rozina to book your place, email rahmad@irhh.org or call 01494 877200.

Doorstep Copy Date & Stuffing Arrangements

Please send any contributions for the next newsletter by Friday 11th July. We will be stuffing this edition on Tuesday 9th September. If you have any questions please contact Suzanne, sbritton@irhh.org, on 01442 890222.

money matters

MAYOR OF TRING HELPS BOX COLLECTION SCHEME

IRHH were delighted to receive a donation of £600 from Tring Town Council to purchase 200 new collecting boxes for use in local shops and pubs.

The Mayor of Tring, Nick Hollinghurst, presented boxes to three businesses close to the IRHH office in Tring and Rennie Bear was on hand to oversee the presentation and promote our Goodnight Walk.

IRHH Communications Officer, Stephen Biggs, explains: "IRHH boxes in shops raise over £16000 per year towards our nursing service, so we are grateful to Tring Council for enabling us to buy more boxes, and to the many shops and pubs in the area who have a box on their counter. The new, larger boxes are fitted with chains to make them more secure, and we have a team of volunteers who collect them when they are full."

We also have smaller home boxes for individuals or families wishing to put their loose change to good use. To register for a collecting box call the IRHH Fundraising Team on 01442 890222 or email fundraising@irhh.org



Donor Statements & Higher Rate Tax Payers

If you would like to receive a statement of your donations to Iain Rennie over the last year, please do get in touch or tick the box on the response form. This can be particularly helpful for higher rate tax payers who can reclaim extra tax through their self assessment tax return.

Gift Aid – it's as important as ever!

At Iain Rennie, we warmly welcome the Chancellor's announcement in the Budget that the level of Gift Aid charities receive will not reduce – yet! – thanks to a 3 year transitional relief. Gift Aid claimed on donations over the last year boosted our income by an amazing £85,000 at absolutely no cost to you, our donors. However, there is always scope to claim more, so please do complete a Gift Aid form if you haven't already and we'll make sure that we claim the tax back.



Direct Debit

We are pleased to announce that the Iain Rennie Hospice at Home can now offer direct debit as a fast and simple way to donate.

Direct debits have a number of advantages over standing orders in that they can be amended or cancelled by the donor much more easily, enabling one direct debit to replace several old standing orders. In addition, direct debits are backed up by the banks' Direct Debit Guarantee which offers complete peace of mind to donors.

Existing standing order donors will not be affected by this change although we anticipate that a number of supporters may wish to take advantage of the new facility.

If you received your copy of Doorstep by post a direct debit form is included on the reverse of Maddie Blackburn's letter. Otherwise please contact us on 01442 890222 or complete the attached reply slip to receive a form.

USED STAMP APPEAL

Please don't throw your used postage stamps away! You can increase their value, and raise money for IRHH, by sending them directly to: **Iain Rennie Hospice at Home, PO Box 6198, Leighton Buzzard, Bedfordshire, LU7 9XT**

All stamps should be cut or torn from envelopes leaving about quarter of an inch around them. Please send foreign stamps separately in an envelope marked "Foreign Stamps". Your help is vital in aiding our fundraising and we are grateful for your support.

Help Iain Rennie Hospice at Home by playing The Hospice Lottery

SUPERDRAW

THERE'S £8000 WORTH OF PRIZES TO BE WON!

Last year The Hospice Lottery Superdraw raised an astounding £97,000 for seven local hospices, including IRHH. This year with your help we hope to raise £110,000 which will be equally distributed between the partner hospices.

The Superdraw will be taking place on Wednesday 10th September 2008 so don't miss out! A book of Superdraw tickets has been included with this newsletter. Each ticket costs £1 or £10 for the book of ten. There's a top prize of £5000, two prizes of £500, two further prizes of £250 and 60 prizes of £25!

All you have to do is send back the completed ticket stubs and your payment in the Freepost envelope supplied with this publication. Please make sure you get your ticket stubs back to us by 5th September 2008 to ensure entry into the draw.

Please make all cheques payable to 'THE HOSPICE LOTTERY PARTNERSHIP LTD'.

If you haven't got tickets, or would like more, please ring The Hospice Lottery on 01442 891459.

If you have already received The Hospice Lottery Superdraw tickets directly from The Hospice Lottery or you have purchased them elsewhere, then please accept our apologies for contacting you again and feel free to pass the tickets on to family and friends so they can purchase them, or you can return them Freepost to The Hospice Lottery. GOOD LUCK!



If you would prefer not to receive future editions of Doorstep or if any of your details have changed, please call 01442 890222 or email doorstep@irhh.org

please donate

DONOR DETAILS

Title _____ Forename(s) _____

Surname _____

Address _____

Postcode _____ Telephone _____

Email _____



IF YOU ARE A TAX PAYER, PLEASE COMPLETE THIS GIFT AID DECLARATION.

I want the Iain Rennie Hospice At Home (IRHH) to treat all donations I make from the date of this declaration, and any I have made in the last six years, as Gift Aid donations until I notify IRHH otherwise. I am a taxpayer and I have paid an amount of income tax and/or capital gains tax at least equal to the tax IRHH reclaims on my donations in the tax year.

Signed _____ Date _____

SINGLE DONATION

I would like to donate the following to IRHH.

£10 £20 £50 £100 Other _____

I enclose a cheque (payable to "IRHH")

I wish to pay by Credit Card

Card No. | _____ | | _____ | | _____ | | _____ | | _____ |

Issue No. | _____ |

Valid from: | _____ | | _____ | Expiry Date: | _____ | | _____ |

REGULAR DONATION

If you would like to make a regular donation to IRHH by Standing Order, please complete the form below.

To: The Manager _____ Bank

Branch Address _____

Postcode _____

Please pay The Iain Rennie Hospice At Home £_____ every year/month
(delete as appropriate)

starting on _____ (date) until further notice.

Barclays Bank plc (Windsor Branch A/c No. 10523208 - Sort Code 20 97 09)

PO Box 1368, Windsor, Berkshire SL4 1PG

Customer Name _____

Customer A/c No _____

Payment Ref _____ (Office use only)

Customer Address _____

_____ Postcode _____

Signature _____ Date _____

Please return this form to
IRHH Tring Office
52a Western Road, Tring, Hertfordshire HP23 4BB

please

help us carry on caring

There are many ways in which you can help us. If you would like further information about any of the following, please tick the relevant box and return this tear-off strip to us. If you would like to make a donation, you will find the forms on the reverse of this strip.

I am interested in ...

- Having a home collection box
- Volunteering (from home or in our offices/shops)
- Attending a Jigsaw session
- Going on the Volunteers outing on Wednesday 4th June
- Attending the AGM
- Receiving the weekly e-News bulletin (please make sure we have your email address)
- Receiving personal copies of Doorstep by post
- Receiving a copy of the Annual Review
- Receiving a Donor Statement
- Receiving a Direct Debit form
- Entering the IRHH Goodnight Walk

Name _____

Address _____

_____ Post Code _____

Telephone No _____

Email _____

Please return this form to
IRHH Tring Office
52a Western Road, Tring, Hertfordshire HP23 4BB

Our promise to you

The IRHH works hard to maintain accurate and up to date information about its supporters. The details you have given us will be held and used by us in accordance with the Data Protection Act. We will use your details to contact you in line with your preferences with information that we think will be of interest to you, but your personal information will NEVER be shared with any other organisation.

- Please tick this box if you no longer wish to receive Doorstep